

PRINTED: 10/08/2015
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL066011	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 09/15/2015
NAME OF PROVIDER OR SUPPLIER RICH SQUARE MANOR		STREET ADDRESS, CITY, STATE, ZIP CODE 400 N MAIN STREET RICH SQUARE, NC 27869		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments This is a Report of a Complaint Follow-up performed by Greg Cates and Ed Miller on September 15, 2015. Some of the previously cited deficiencies have not been corrected therefore further action is required.	{C 000}	<p>CONSTRUCTION SECTION</p> <p>OCT 22 2015</p> <p>RECEIVED</p>	
{C 160}	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Based on observation the exterior of the facility is not maintained in good repair. Exterior construction is damaged and in need of repair. A. Finding on September 15, 2015: 2. Outside the Dining Area - A support post for the fence is failing causing the fence to lean over. 3. Building South Wing - The fascia trim for the gable is loose.	{C 160}		The support post will be corrected. Estimated completion 11/21/2015 The fascia trim for the gable will be repair. Completion 11/21/2015
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall:	{C 164}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

5810

Q90V22

Executive Director 10/21/2015

If continuation sheet 1 of 9

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{C 164}	<p>Continued From page 1</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation that facility has not maintained the facility furnishings in good repair as evidenced by marred and and damaged furniture and furnishings that require repair or replacement.</p> <p>A. Findings on September 15, 2015:</p> <p>2. Room #1 - a. The window sill laminate finish is delaminating.</p> <p>6. Room #6 b. The door to the wall mounted medicine cabinet will not remain closed.</p> <p>8. Room #12 b. The night stand is damaged and one of the drawers is missing its pull knob.</p> <p>9. Room #15 b. The headboard for the bed is damaged.</p> <p>10. Dining Room - The serving table plastic laminate finish is delaminating from the serving table.</p> <p>11. Nurses' Station a. The plastic laminate finish is delaminating from the countertop. b. The counter drawers are damaged. c. The drawers have missing pull knobs or handles.</p>	{C 164}	<p>Laminate finish will be repaired. Estimated date: 11/21/2015</p> <p>The Medicine cabinet has been repaired</p> <p>Damage furniture will be replaced Estimated completion 11/21/2015</p> <p>Damage furniture will be replaced</p> <p>The laminate will be repaired. Estimated completion 11/21/2015</p> <p>The laminate finish will be repaired. Estimated completion 11/21/2015</p> <p>The counter drawers will be repaired The missing pull knobs will be reinstalled Estimated completion date 11/21/2015</p>	10/20/2015	

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(C 164)	Continued From page 4 6. Room #9 - One of the closet doors has been installed however the hardware is missing. 7. Room #10 - The closet's door pull knobs are broken. 8. Room #11 - One of the closet's bi-fold doors is missing the top roller for the door track and will not close. 11. Room #16 b. One of the closet's door's pull knob is broken. 12. Community Bath Adjacent to Room #8 - b. The shower stall handicapped seat support bracket is broken. 13. Laundry - The door wood surface facing has been repaired and has been prepped for refinishing.	(C 164)	Hardware has been installed Pull knobs have been replaced Bi-fold door has been repaired Pull has been repaired Seat has been repaired The door has been completed	10/20/2015 10/20/2015 10/20/2015 10/20/2015 10/20/2015 10/20/2015	
(C 174)	Bedroom Furnishings-Table, Mirror, Chairs SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (2) a bedside type table; (3) chest of drawers or bureau when not provided as built-ins, or a double chest of drawers or double dresser for two residents; (4) a wall or dresser mirror that can be used by each resident; (5) a minimum of one comfortable chair (rocker or straight, arm or without arms, as preferred by resident), high enough from floor for easy rising; (6) additional chairs available, as needed, for use	(C 174)			

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(C 174)	Continued From page 5 by visitors; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: I. Based on observation the facility has not provided all the required furnishings in the resident rooms. A. Finding on September 15, 2015: 1. Room #10 - The only chairs in the room for the resident's use are two lawn type chairs. 2. Although the Administrator stated that there are "additional" chairs available for use for the residents' rooms in the Living Room, however, those chairs were fully occupied by residents in the Living Room, leaving no "additional" chairs available.	(C 174)	The lawn chairs have been replaced	10/15/2015
(C 189)	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: IV. Based on observation the facility has failed to keep electrical equipment maintained or in safe operating order as evidenced by electrical	(C 189)		

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(C 199)	Continued From page 8 3. Room #15 - The exhaust fan is not working in the resident's bathroom. 4. Staff Lounge - The exhaust fan is not working. 5. Supply Room - There is a hopper sink in the room but the room does not have a working exhaust fan.	(C 199)	The exhaust fan has been repaired The exhaust fan has been repaired The exhaust fan has been repaired	10/20/2015 10/20/2015 10/20/2015	